

# Self Love After Abuse Coaching Services

## Privacy Policy

### General

Self Love After Abuse Coaching Services will never sell, barter, or rent your email address to any unauthorized third party.

Your privacy is important to us. This privacy policy is intended to give you confidence in the privacy and security of the personal information we obtain from you or from our Website.

However, please note that we are not responsible for any use of your personal information you provide to third-party applications or websites that may be accessed via our Website. We recommend that you review the privacy policy of any third-party applications or websites that you use.

### Collection of Personal Information

We receive, collect and store any information you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information and purchase history. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including name, email, password, communications); payment details (including credit card information), comments, feedback, reviews, recommendations, and personal profile.

### How do we collect information?

When you conduct a transaction on our website, as part of the process, we collect personal information you give us such as your name, address and email address. Your personal information will be used for the specific reasons stated above only.

### Why do we collect this information?

We collect such non-personal and personal Information for the following purposes:

1. To provide and operate the Services;
2. To provide our Users with ongoing coaching service;
3. To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages;
4. To create aggregated statistical data and other aggregated and/or inferred Non-Personal Information, which we or our business partners may use to provide and improve our respective services;
5. To comply with any applicable laws and regulations.

### How do we store, use, share and disclose your personal information?

Self Love After Abuse Coaching Services is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

All direct payment gateways offered by Wix.com and used by our company adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

## How long do we keep your information for?

To make sure we meet our legal data protection and privacy obligations, we only hold on to your information for as long as we actually need it for the purposes we acquired it for in the first place. In most cases, this means we will keep your information for as long as you continue to use our services having expressed interest in them, and for a reasonable period of time afterwards if you stop doing so, to see if we can persuade you to come back to us. After that we will delete it other than where we lawfully can keep any data for audit or legal reasons.

We shall keep data on our prospect database for not longer than 3 years from receipt subject to an individual's right to unsubscribe or be forgotten at any time.

## Information Security

Self Love After Abuse Coaching Services recognises that its customers are increasingly concerned about how companies protect personal information from misuse and abuse and about privacy in general. Self Love After Abuse Coaching Services is constantly reviewing and enhancing its technical, physical and managerial procedures and rules to protect your personal data from unauthorised access, accidental loss and/or destruction. We use industry standard TLS certificates to provide encryption of data in transit, for example, all access to Self Love After Abuse Coaching Services website and management portals is covered by HTTPS.

Please be aware that communications over the Internet, such as emails/webmails, are not secure unless they have been encrypted. Your communications may route through a number of countries before being delivered – this is the nature of the World Wide Web/Internet. Self Love After Abuse Coaching Services cannot accept responsibility for any unauthorised access or loss of personal information that is beyond our control.

## How we communicate with you

We may contact you to notify you regarding your account, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about our company, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, skype, telephone, text messages, and postal mail.

## Disclosure of personal information

We may provide information about you to our employees and agents in order to administer any accounts, products and services provided to you by [www.selfloveafterabuse.com](http://www.selfloveafterabuse.com)

We will not disclose your personal information to any third party unless you have consented to such disclosure or where we are required to do so by law. Should you breach our terms and conditions or terms of use or if we are under a duty to disclose or share your personal data in order to comply with any legal obligation, we may disclose your information to a relevant authority. This may include exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction. Any disclosure of personal information will be strictly controlled and made fully in accordance with current GDPR regulations.

## Monitoring and or recording of all your communications

Monitoring or recording of your calls, emails, text messages and other communications may take place in accordance with UK law, and in particular for business purposes, such as for quality control and training, to prevent unauthorised use of Self Love After Abuse Coaching Services websites, to ensure effective systems operation and in order to prevent or detect crime.

## Cookies

When we provide services to you, we want to make them easy, useful and reliable. Where we deliver online services, it involves placing small files on your device. These are called cookies. Most web browsers allow some control of most cookies through the browser settings. Click [here](#) to view which cookies are stored on your visitors' computer. By using our platform, you agree to our use of cookies. Find out [how to manage cookies](#).

### Google Analytics cookie

We use Google Analytics software to collect information about how you use this service. This helps us to improve the service.

Google Analytics collects information about:

- the pages you visit and how long you spend on them
- how you got to the service
- what you click on when you're using the service

You can [opt out of Google Analytic tracking](#) across all websites.

### How can you withdraw your consent?

If you don't want us to process your data anymore, please contact us at [selfloveafterabuse@gmail.com](mailto:selfloveafterabuse@gmail.com)

### Privacy policy updates

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

### Our contact information

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at [selfloveafterabuse@gmail.com](mailto:selfloveafterabuse@gmail.com).

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